

What version of Windows will we upgrade to?

Windows 10 2019 LTSC. LTSC stands for long term servicing branch and is used for appliances. Most notably it does not automatically upgrade to new Windows feature releases, has no windows store, enables more control over windows updates and reserves guaranteed security releases for 10 years (2029).

Who is eligible?

Any Cablecast customer with hardware purchased after January 1, 2015 (build codes 1026 and greater) that are running either Windows 7 or Windows Server 2008 R2.

What is the procedure?

First you will need to upgrade to Cablecast 7.1 or greater which includes the Cablecast archive tool. The Cablecast archive backs up all system configuration and metadata files stored on the OS drive to the servers content drive. Then you will use the USB key that we send you to upgrade your system to Windows 10. Lastly, you will run the restore tool to load your settings and content back onto your system.

What is the cost to upgrade?

The upgrade cost is dependent on when you purchased your servers, and whether or not you have hardware and software assurance. The following is a schedule of Windows 10 upgrade costs:

- Systems purchased present through January 1, 2015: Must have active software assurance & hardware assurance OR pay \$300 per machine to upgrade OS.

For servers purchased prior to January 1, 2015, there is no upgrade option. Please discuss replacement options with your broadcast dealer or regional sales representative.

What is the target date to start Upgrades?



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November 12, 2019. We expect to begin scheduling Windows up updates and releasing 7.1 mid November.

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